KP

Kishan Patel

Professional Summary

Passionate and self-driven second-year Computer Science student with a focus on human-centered design and user research. Skilled in collaborating with cross-functional teams to optimize user experiences in dynamic, fast-paced settings. Currently advancing my expertise through the Google UX Design Professional Certificate, with a focus on user research, usability testing, and data analysis. Seeking to contribute to impactful product design projects by leveraging strong analytical skills, clear communication, and a user-focused approach.

Work Experience

Cineplex Junxion - **Cast Member**
Mississauga, ON
04/2023 - Current

- Enhanced guest experience by providing exceptional customer service and maintaining a positive attitude.
- Collaborated with fellow cast members to ensure seamless operations and consistent guest satisfaction.
- Developed strong relationships with team members, promoting open communication that led to improved collaboration efforts.
- Provided coaching and mentoring to new hires, contributing to their successful integration into the team.
- Worked in a fast paced environment, successfully handling guest inquiries, managing concessions, and maintaining a clean and safe workspace.
- Handled cash transactions effectively, ensuring accuracy and adhering to company policies for financial security.

Certifications

Google UX Design Professional Certificate (In Progress)
Expected Completion: [2024]

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📍 Mississauga ON

Education

Wilfrid Laurier University
Waterloo, ON
Bachelor of Science: Computer Science
- Relevant Coursework: UX Writing, UX Strategy, Introduction to Data Analytics, UX Research Methods I. Introduction to Psychology II

06/2022
Rick Hansen Secondary School
Mississauga, ON
High School Diploma

Skills

- Wireframing
- User flows
- User Journey mapping
- Usability Testing
- Prototyping
- Interaction Design
- Collaboration
- Effective Communication
- Design Tools (Adobe Creative Suite, Figma, Java, Python)